

	QUALITY ENVIRONMENT HANDBOOK OUR SUSTAINABILITY POLICIES	Section:	KÇYS.GMD.PO-002
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OUR POLICY OF QUALITY ASSURANCE

As Blue Waters Club, we aim to be an organization that effectively implements the requirements of Quality, Environment, Food Safety and Energy Management systems, adopts sustainability practices and continuous improvement approach, and makes a difference in the sector based on legal requirements.

OUR POLICY OF ENVIRONMENTAL IMPACT RESPONSIBILITY

Our facility has been an environmentally sensitive facility since its establishment. In order to maintain this sensitivity, we comply with all applicable environmental legislation and administrative regulations. We keep the environmental impact of our wastes under control. We attach importance to waste separation and recycling. We separate solid wastes and hazardous wastes on site according to their types and deliver them to the disposal companies we have contracted according to the guidelines of legal regulations. In this way, we prevent them from being recycled to save energy and pose a danger to the environment. We use energy-efficient devices to reduce energy, fuel and water consumption and perform periodic maintenance to prevent leaks. We attach importance to raising awareness of our employees on environmental issues and contributing to environmental protection projects in cooperation with local governments. Our facility considers minimizing the effects of its activities on local ecosystems and maintaining biodiversity among its primary responsibilities; in this context, we contribute to the protection of natural habitats and the sustainability of biodiversity in cooperation with local governments, while raising awareness of employees on environmental and sustainability issues.

OUR POLICY OF HUMAN RIGHTS AND OCCUPATIONAL SAFETY

We attach importance to providing our personnel with equal rights without any discrimination in accordance with the Universal Declaration of Human Rights, creating equal opportunities, organizing activities to increase motivation, providing opportunities to report their requests and complaints, providing regular trainings to increase quality, environmental awareness and work experience, and forming our workforce from the people of the region in order to contribute to the growth of the local economy.

OUR POLICY OF PROCUREMENT, COMMUNITY OUTREACH AND LOCAL STAKEHOLDER

Supporting the local economy by purchasing products and/or services from suppliers in our region whenever possible during purchasing transactions, managing negative impacts on the environment and nature, implementing practices in line with the purchase of energy-efficient equipment, following technological developments to ensure the protection and proper use of natural resources, and prioritizing environmentally and nature-friendly purchasing issues. We aim to comply with the legal legislation and requirements related to our sector, to contribute to the promotion of our region in cooperation with non-governmental organizations and local administrations and to be a solution partner in the problems of our region, to contribute to the sustainability of regional tourism by offering our guests examples of our local culture and informing them about the historical places in our region.

OUR POLICY OF GUEST SATISFACTION

In order to provide better quality service to our guests, we ensure that they inform us of their requests, expectations and needs. By making quality measurable, we aim to ensure the sustainability of quality by setting targets for continuous improvement of the services provided.

We comply with all relevant legal regulations to protect the health and safety of our employees, guests, suppliers, visitors and students undergoing vocational/skill training. We strive to increase the knowledge and awareness of our employees through training programs to prevent occupational accidents.

We strive to protect children against all forms of abuse and harmful substances. We provide our personnel with awareness-raising training on the subject, and ensure that suspicious situations are reported to local authorities by our Human Resources Unit and possible abuse is prevented.

General Director